



Atty. Dkt. No. 089339-0369

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Renate Zygman-Maus, et al

Title: A METHOD AND APPARATUS  
FOR HANDLING CALLS  
REQUIRING THE SUPPORT OF  
AN INTELLIGENT NETWORK

Appl. No.: 09/806,406

Filing Date: 03/30/2001

Examiner: Agdeppa, Hector A.

Art Unit: 2642

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**AMENDMENT AND REPLY UNDER 37 CFR 1.111**

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JUN 16 2004

Technology Center 2600

Sir:

This communication is responsive to the Non-Final Office Action dated March 12, 2004, concerning the above-referenced patent application.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this document.

**Remarks/Arguments** begin on page 4 of this document.

Please amend the application as follows: